



"Since we started using ReplyManager all of our email issues have been addressed and we have been able to deal with customer inquiries more efficiently! "

Case Study for DigiBuys Ltd.

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1. What made you select ReplyManager to manage your emails?

We were previously using Microsoft Outlook to manage all inbound and outbound emails, however we found ourselves wasting valuable time with duplicate emails, searching etc., and the large volume of mail being handled in Outlook would slow it down considerably.

2. How has ReplyManager helped your business?

Since we started using ReplyManager all of these issues have been addressed and we have been able to deal with customer enquiries more efficiently.

3. How has the Ask the Seller integration with eBay impacted your experience with ReplyManager?

We were looking for a solution to manage the large volume of emails we receive via eBay and ReplyManager seemed to be the ideal solution.

4. Have you been satisfied with ReplyManager's reliability and support?

We are fully satisfied with ReplyManager's reliability and customer support has been excellent.

5. Any other comments you feel other customers should know?

I would fully recommend ReplyManager as an alternative email solution.